



Cancellation Request Form

Please fill out this cancellation request form completely and fax it to 813-902-6477.

Client Info

Customer Name: _____

Email: _____

Server IP or Account ID: _____

Signature _____

Reason For Canceling

(Please check all that may apply.)

- | | |
|--|---|
| <input type="checkbox"/> Server is no longer needed | <input type="checkbox"/> Packet Loss |
| <input type="checkbox"/> No longer can afford server | <input type="checkbox"/> Power Instability |
| <input type="checkbox"/> Bandwidth Latency | <input type="checkbox"/> Network Downtime |
| <input type="checkbox"/> Hardware Problems | <input type="checkbox"/> Needs exceed Hivelocity's offerings |
| <input type="checkbox"/> Software Problems | <input type="checkbox"/> Poor Customer Service (Please explain) |

We strive to improve our service anyway possible and would appreciate any feedback you may offer. If there is anything we can do to save your business, please let us know and we will take your request in to consideration.

Comments: _____

Thank you for your business.

1-888-869-4678